

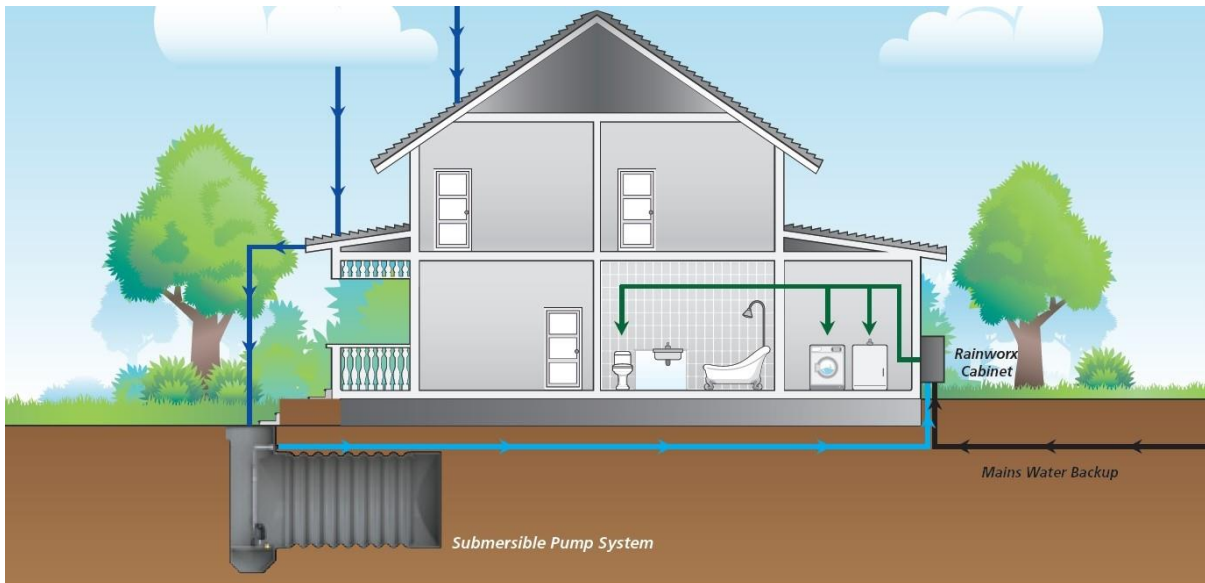


IDEAL TANK & SYSTEM SOLUTIONS



The Easy, Complete System.

OWNERS & INSTALLATION MANUAL



RainWorx® Owner's Manual May 2021

Ph: 09 263 7741, Fax 09 263 7743, 49 McLaughlins Rd, Wiri 2104, PO Box 12663 Auckland 1642,
sales@apd.co.nz - www.apd.co.nz

RainWorx®

Congratulations on the purchase of an APD RainWorx® Rain Harvesting System.

For your convenience all our RainWorx® wall mounted systems come pre-assembled and fully leak tested prior to despatch. This provides an easy plug and play installation process that ensures you have a dependable solution for your rainwater harvesting needs.

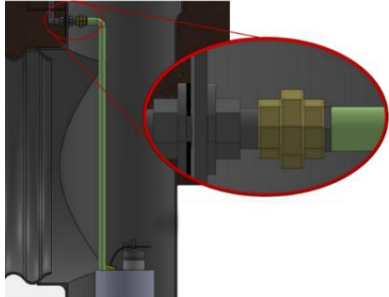
Please familiarise yourself with this information and installation document before beginning installation.

Caution: All Plumbing & Electrical work during installation should be carried out and tested by licenced trades people.

Servicing: All Servicing of the RainWorx® system should be carried out by qualified technicians.

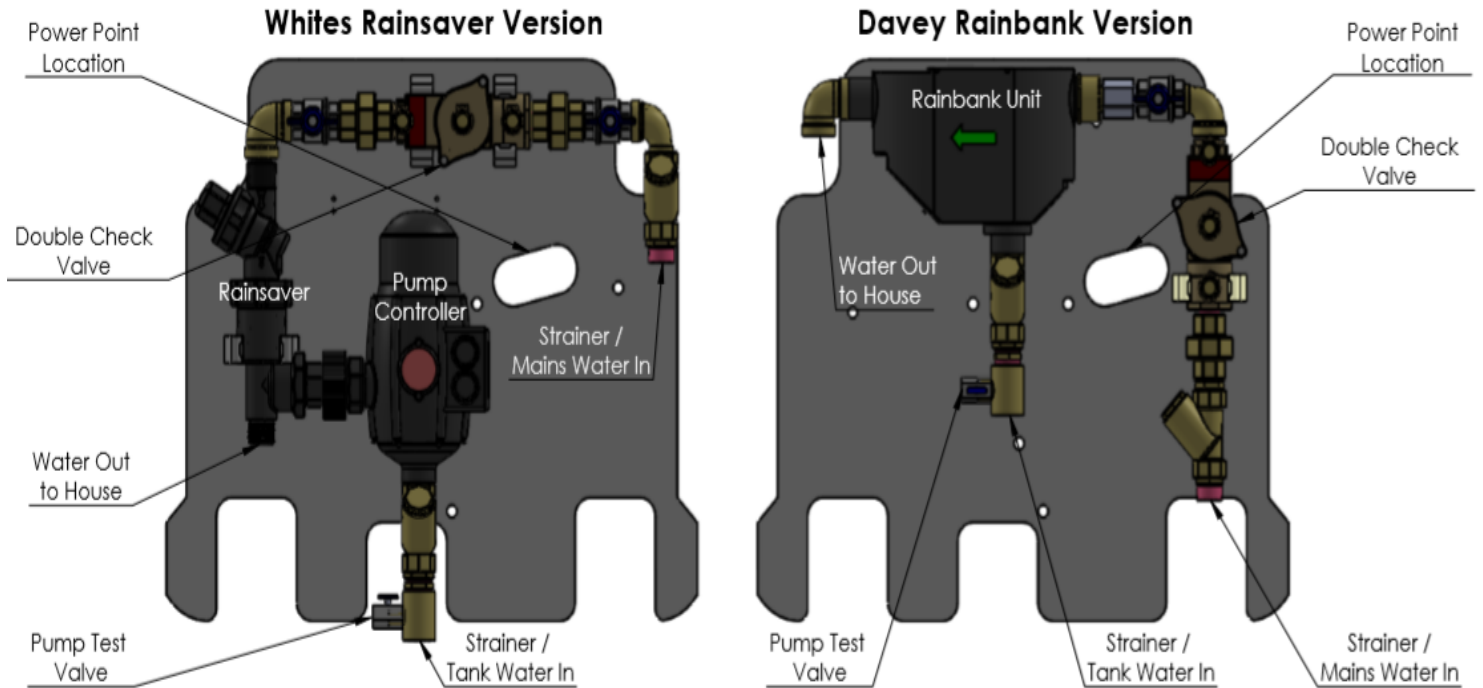
If problems or questions arise during installation, please call our friendly customer service team on 09 263 7741.

Part 2: Installing Pump into APD StormLite® underground tank that has been pre fitted with internal pipework and pump platform.



1. Remove the tank lid to gain access to the inside of the tank chamber.
2. Undo the union fitting shown in the picture above and remove the hose with non-return valve from the tank. Be careful not to lose the washer inside the union fitting.
3. Connect the non-return valve at the base of the hose to the pump outlet.
4. Using the rope provided, lower the pump down into the tank so it sits correctly inside the pump platform.
5. Re-connect the hose to the union fitting inside the tank.
6. Locate the plug on the end of the pumps power cable and remove it or cut it off.
****Warning – Do not cut off plug if it is connected to power****
7. Locate the cable gland next to the union fitting on the inside of the tank and pull the pump cable through from the inside to the outside of the tank. You may need to dig out some soil / backfill around the riser to gain access to the fittings.
Note – Pump cable may need to be extended if the distance between the tank and RainWorx cabinet is longer than the cable.
8. Pull through any slack from the power cable, tighten cable gland.
9. Check the float switch cable on the pump is not obstructed and can move freely.
10. Dig required trench according to building code standards, between tank and RainWorx cabinet location, to allow for power cable and water pipe to be run.
11. Connect water pipe (25mm ID minimum required) to 25mm tank fitting and run the pipe through the trench to the RainWorx cabinet location. Bring power cable through to the same location and fit a new plug. Ensure the power cable is protected in accordance with the building code.
12. Backfill trench.

Part 3: Fit preassembled cabinet



1. Separate the backing board assembly from the RainWorx cover.
2. Position the backing board on the wall to ensure it lines up with the plumbing and electrical connections.
3. Screw the backing board to the wall using SS M6 or at least 10g screws suitable for timber or concrete. Position the screws in the middle of the backing board to keep the edges of the backing board from being pulled out of shape, as this can cause issues when sliding the cover on and off. Refer to template drawing in Part 1.
4. Connect all plumbing connections as per the diagrams above:
 - 1) Main's water feed in. A pressure limiting valve must be installed prior to RainWorx connection.
 - 2) Water from tank to RainWorx, within 10m 25mm ID, 10m – 20m 32mm ID, over 20m 40mm ID pipe required to ensure reasonable flow rates.
 - 3) Water to house and internal fixtures must be minimum 17.6mm ID pipe.



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Nom. outside diameter	Mean bore
18mm	12.5mm
22mm	17.6mm

5. Arrange to have the double check valve tested and certified as per council requirements.
6. Have an electrician install an outdoor rated power point in the location on the backing board.
7. Plug the power lead from pump to the Whites Pump Controller or Davey Rainbank.
8. Plug the power lead from the Whites Pump Controller or Davey Rainbank into the power point the electrician has installed.

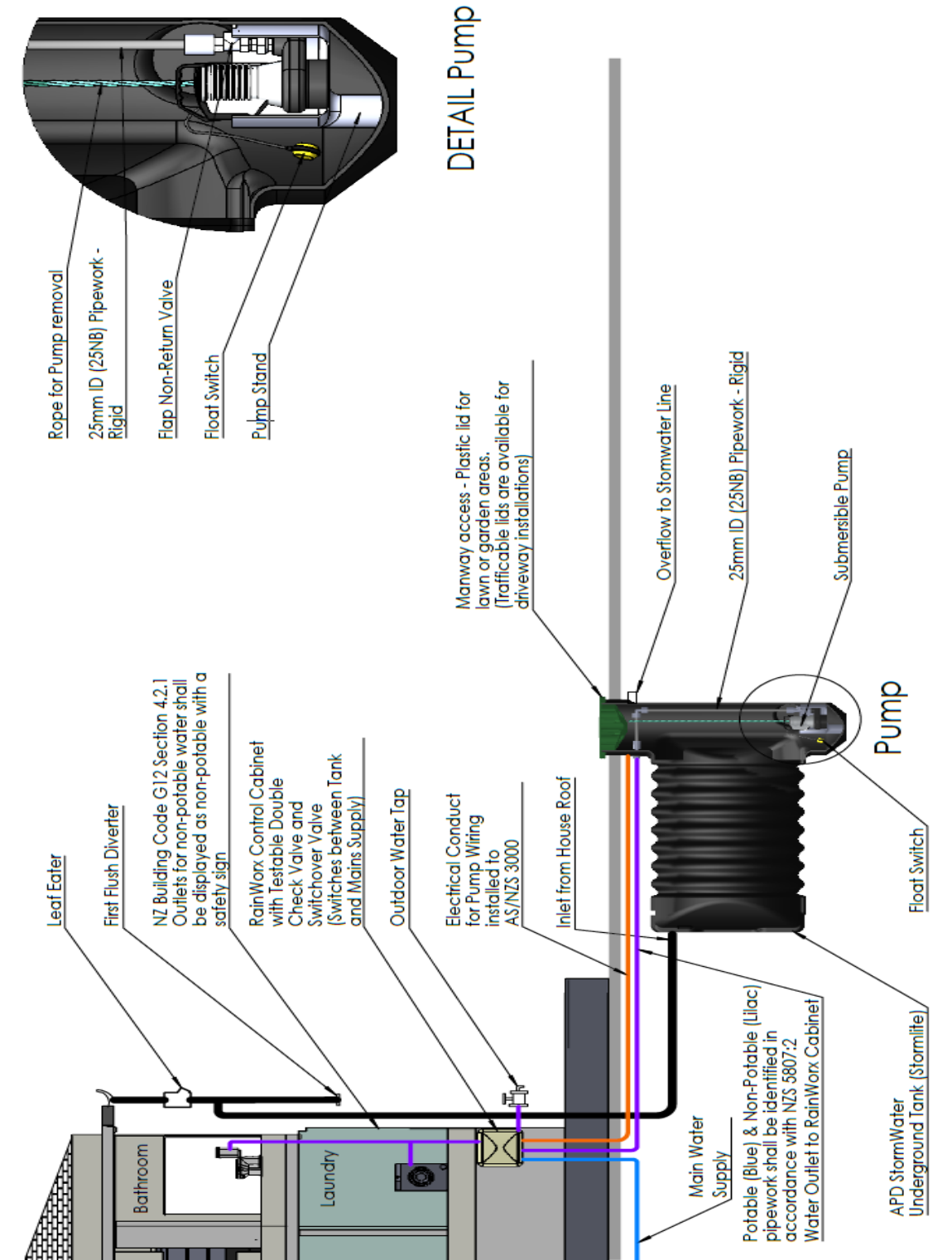
Part 4: Switching on

1. Turn on mains water supply to house.
2. Ensure both isolation valves on either side of the double check valve are in the open position.
3. Switch the power point to the on position.
4. Check the controller is working correctly:
Whites pump controller version: Press pump reset to start pump, check there is no failure light.
Davey Rainbank version: Check status indicator, press manual override to check pump is running.
5. Check the pump is operational:
Open the pump test valve to check if water pressure is present. If not press Pump Reset (Whites) or Manual Override (Davey).

If there is no water pressure coming through or there is a failure light, please refer to the troubleshooting guide.

6. If everything is in working order then replace the cabinet cover by sliding from top down.

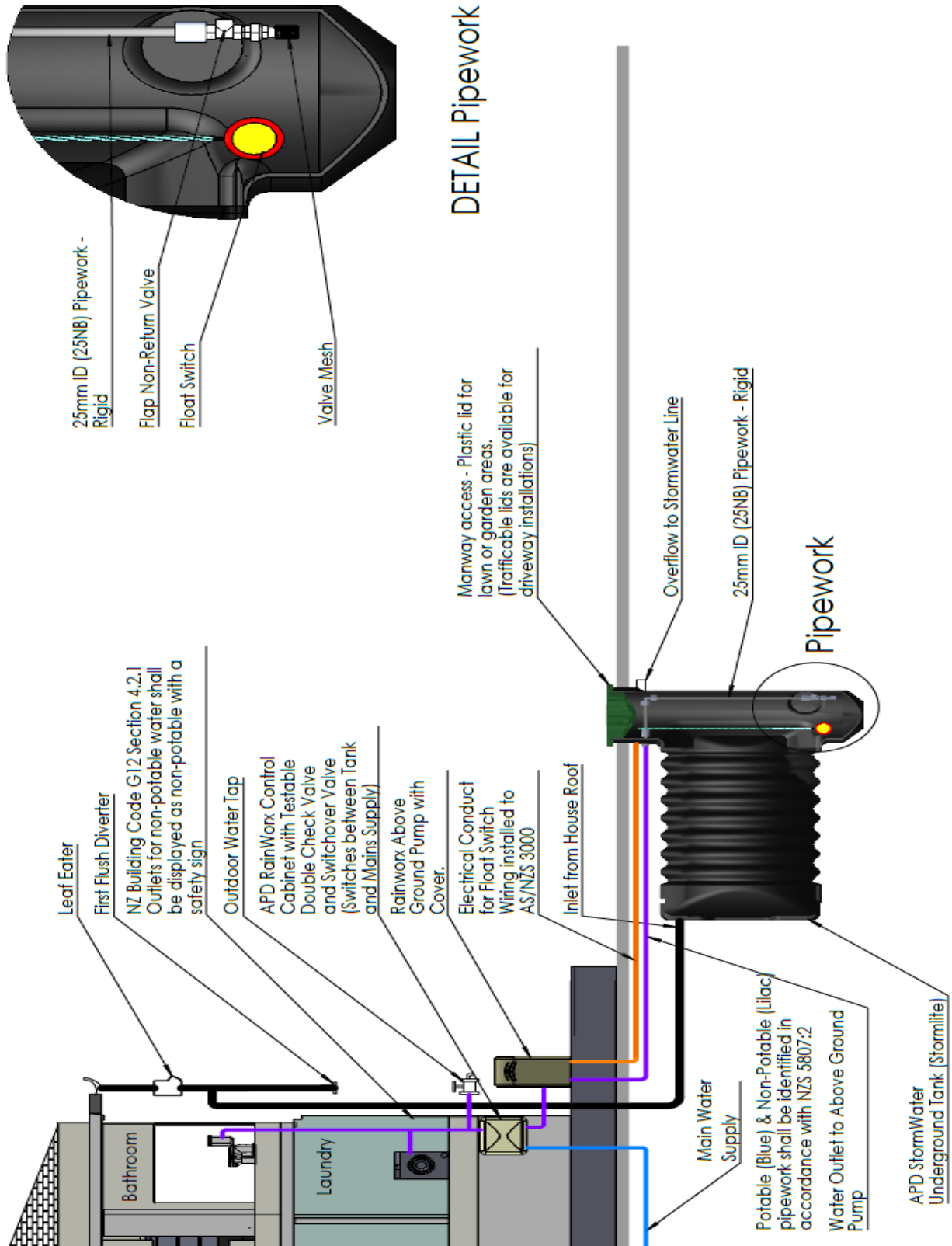
7. Submersible pump set up





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Above ground pump set up



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Troubleshooting

- **Mains water flow not available or low when pump is switched off or not operating**
 - Check mains water isolation valves are open.
 - Undo the cap on the mains water strainer and check for blockages (Turn off mains water first).
- **Pump not working or low flow**
 - Check there is power to the Pump Controller or Rainbank.
 - Check you have the correct sized pipework installed throughout the installation as per part 3 note 4 of this manual.
 - Check there is sufficient water in tank for the pump float switch to be in the up position.
 - Press pump reset (Whites) or Pump override (Davey).
 - Check the tank water strainer inside the cabinet for any blockages.
- **Pump running continuously or intermittently when water not being used.**
 - Check for any leaks in the plumbing.
 - Check the power from the pump is plugged into the Pump Controller or Rainbank and not directly into the power point.
 - Manual override button (Davey) or Pump Reset Button (Whites) is blocked. Please press it several times.
- **Pump is pumping discoloured / dirty water**
 - Check the water inside the tank for debris or discolouration, if necessary, have the tank water emptied and the tank cleaned.
 - Check the roof, gutters or any other area where the water is being collected for possible contamination.
 - We recommend the use of first flush diverters and/or leaf guards to minimise the ingress of organic matter.
- **Problems with Davey system**
 - <https://www.daveywater.com/nz/product/cabinet-mounted-rainbank>
 - Go to Rainbank Installation and operating guide
- **Problems with Whites system**
 - Problems with Pump Change over System
 - The water pump supplies harvested rainwater via the RainWorx system to the non-potable taps provided there is water in the storage tank. This system works automatically. A pump controller senses the pressure drop when a tap is opened turning the pump on to deliver water.

 - When the water level in the tank is too low for the pump to operate a mechanical change over device switches from pumped water to mains supply. This may be noticeable as the mains supply is limited to 1.8 bar pressure, where as the pump supplied water is at 2 bar pressure or higher.



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- To test if the system is operating correctly, check the storage tank has water in it and open a tap that is connected to the rain harvested supply. Water should be delivered. To confirm it is the pumped water being delivered, turn off the main supply at the street isolating valve – REMEMBER TO TURN YOUR SUPPLY BACK ON once your check is completed!
- Next, turn off the power supply to the RainWorx cabinet. Water should continue to flow from the tap. This is mains water being supplied. Note, the pressure may be less than when the pump is operating.
- If you find when testing the system, there is no supply from the pump when the mains supply has been operated it's possible that the incoming mains pressure from your street supply is higher than expected, and therefore an adjustment may need to be made to the changeover device pressure. So if the pump is not automatically starting, then you will need to contact APD.
- It has recently rained but my system is not using water from the storage tank.
- During dry periods when the water tank is empty, the pump controller stops the pump from running when there is no water available. Every 24 hours, the pump controller starts the pump for a few seconds to test if water is available. If the tanks have filled between these 24-hour tests, the pump will not deliver water until the 24-hour interval between tests has expired. To reset the pump controller and start the pump, Turn the power off to the RainWork cabinet for 30 seconds and back on. This will cause the pump controller to reset and the system should then deliver water from the tank.

If you can't resolve your issue with the troubleshooting guide above, please phone APD on 09 263 7741



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APD RainWorx Pumps and controllers servicing and warranty.

In the first instance please contact the installer to check for blockages, correct pipe sizing and mains inlet pressures.

The APD RainWorx standard system utilises Pumps and controllers from both Whites international and Davey Water Products.

Faults or warranties are covered by the supplier directly. For any concerns with your pump or controller please contact the relevant supplier.

The warranties offered are considered back to base warranties only. Charges may be incurred for replacement/ removal labour and any installation issues identified are not covered by either APD or the pump supplier.

RainWorx Davey set up

Pump D42A/B-3

Rainbank RB2/S-2

Davey Water Products

Ph 0800654333

7 Rockridge Road

Penrose

Auckland 1061

Whites International Set up

Pump Bianco BIA-B42A

Whites Adjustable controller WHI-SK13BA

Rainsaver 804683

White International

Ph 0800509506

15G Kerwyn Ave

East Tamaki

Auckland 2013



Do not attempt to open the Whites Pump Controller or Davey Rainbank as there are exposed LIVE 230/240V Electrical connections inside.

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Maintenance Instructions

Every 12 months



There are no householder serviceable items in the system. Only use a qualified service person to work on your RainWorx system.

To be carried out by a qualified service person:

- Clean any dirt or debris from the RainWorx cabinet components.
- Ensure water is flowing freely through the RainWorx cabinet components.
- Clean both strainers inside RainWorx cabinet.
- Test and certify the testable double check valve is in full working order. This needs to be carried out by a Plumber who is certified to test Backflow Prevention Devices.
- Check inside water tank for debris and clean out if necessary.
- Check and clean leaf eaters / first flusher diverters if installed on spouting.

Warranties and assurances

The RainWorx® cabinet and componentry is covered under warranty for 2 years as outlined below.

Whites Rainsaver Version: Bianco B42A Pump has a 2-year Warranty when used in conjunction with the Rainsaver unit.

Davey Rainbank Version: Davey D42A/B Pump has a 2-year Warranty when used in conjunction with the Davey Rainbank unit.

Failure to ensure correct pipe sizing for entire system will void all warranties and may incur service or repair charges.

